



# AN OVERVIEW OF THE AMERICORPS\*VISTA MEMBER HEALTH CARE BENEFITS PLAN

## Seven Corners

The AmeriCorps Member Health Care Benefits Plan is administered by Seven Corners, Inc. As a member you are entitled to an exclusive health care plan designed by CNCS and administered by Seven Corners, Inc.

## AmeriCorps Health Care Benefits Plan

The AmeriCorps Health Care Benefits Plan is a self-funded plan with clearly defined benefits; it belongs to the Corporation for National and Community Service and is not a health insurance plan.

## Identification Card

You will receive an identification card during your first month of service, to be used as proof of health care coverage when you need medical services, as well as a prescription drug card for use when filling prescriptions at all PharmaCare network pharmacies. Lost or misplaced cards can be replaced by calling Customer Service.

## Preferred Provider Organization (PPO)

A PPO is a network of physicians, hospitals and clinics that entered into an agreement with the Corporation for National and Community Service. **Failure to use an available PPO provider in a network area may result in your being responsible for any charges, and providers may require payment at the time of service.** You can search for PPOs online at [www.americorps.sevencorners.com](http://www.americorps.sevencorners.com) or by calling customer service.

## PharmaCare

PharmaCare is the prescription drug program offered under the AmeriCorps Member Health Care Benefits Plan. The PharmaCare network includes over 53,000 pharmacy locations nationwide. To locate a pharmacy nearest you visit [www.pharmacare.com](http://www.pharmacare.com) or call **1.800.777.1023**.

## Customer Service and E-Service

**1.866.699.4186** and online at [www.americorps.sevencorners.com](http://www.americorps.sevencorners.com). Log in for access to: Customer Service Representatives, Claim status, AmeriCorps Member Health Care Benefits Plan Guidelines, Downloadable forms, Eligibility information, ID cards, Pharmacy Network, Provider Network. Online enrollment may take up to 24 hours to process.



## Pre-existing Conditions

Benefits are NOT paid for pre-existing conditions.

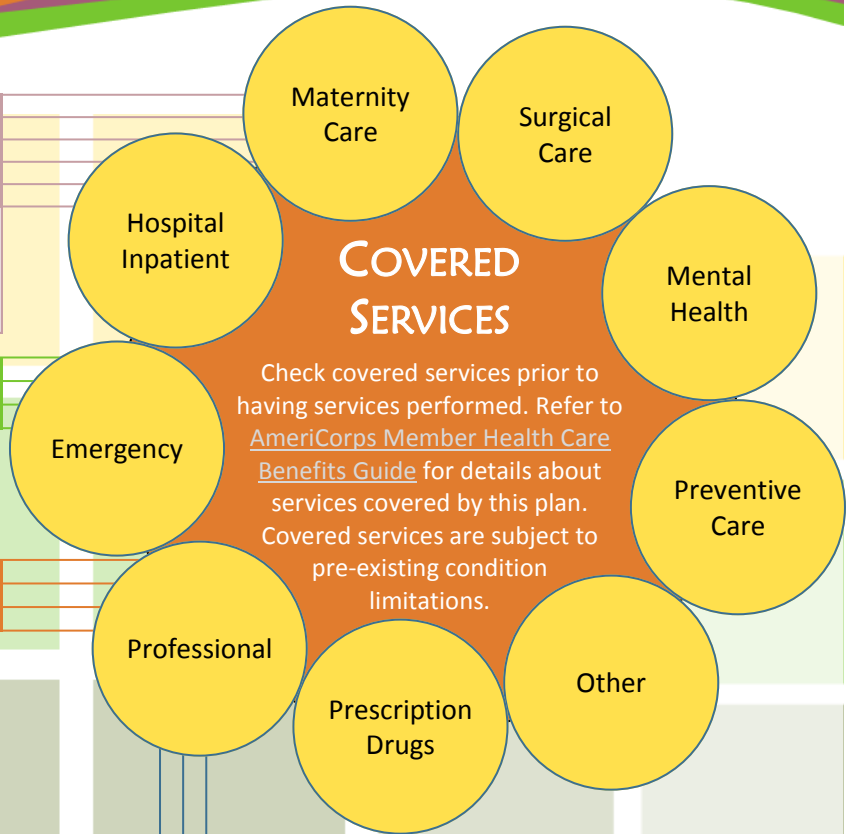
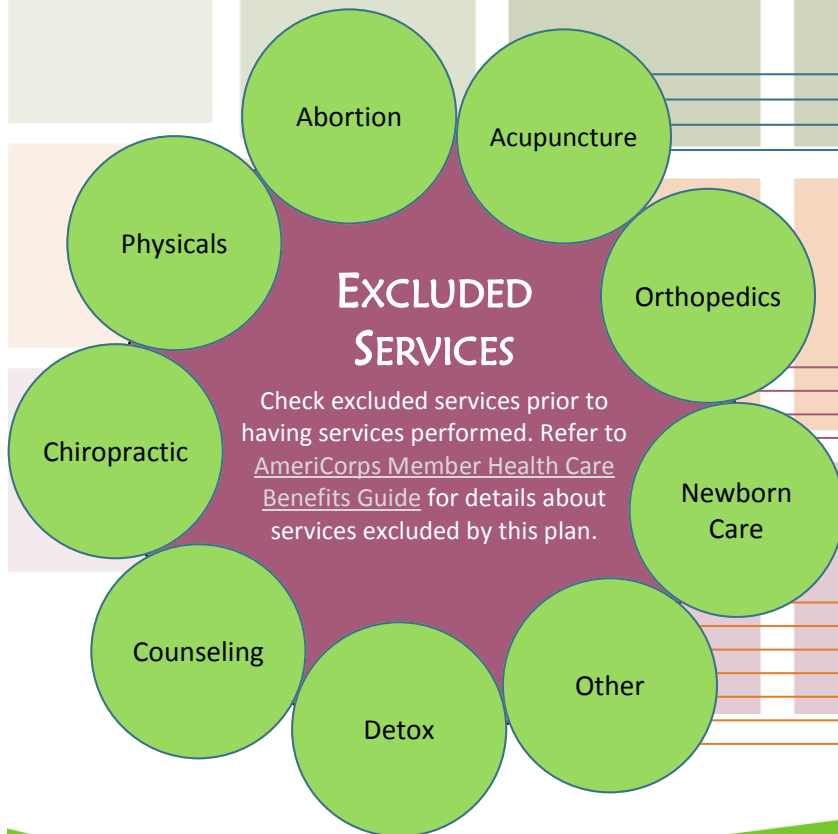
A pre-existing condition is any condition or illness for which medical treatment was given, or a diagnosis was made, on or before the effective date of coverage.

## Co-Payments

Co-payments apply to most all visits and prescriptions at very low cost under the AmeriCorps Member Health Care Benefits Plan.

## Submitting Claims

Claims are automatically submitted when using a PPO network provider. For non-PPO network providers, call Customer Service or download an AmeriCorps Claims form from [www.americorps.sevencorners.com](http://www.americorps.sevencorners.com).



## Pre-Certification

If your provider recommends hospitalization, **you must call 1.866.699.4186 for pre-certification prior to receiving services**, except in emergency instances in which pre-certification must be obtained within two business days after admission date.

## Coordination of Benefits

If you have health care coverage in addition to the AmeriCorps Benefits Plan, you must submit claims to your private insurance carrier, then submit remaining charges to the AmeriCorps Benefits plan.

**If you have questions or need additional support contact Mary or Jessica at HFH-NYS, 607.748.4138.**